

“Matt” Surfaces

(Natural, Bush-Hammered, Flamed, Chiselled, Textured, Rain)

STAINS	DETERGENT	SPONGE
Coffee	1) Neutral detergent (e.g. washing-up liquid or similar) 2) Commercial bleach (max. 10 min) 3) Alkaline Product (e.g. PS87, SR95 by Fila, Tile Cleaner by Faber or the like)	Microfibre cloth or White melamine sponge or Blue Scotch brite (non-scratch sponge)
Tea		
Tomato		
Vinegar		
Lemon		
Coca Cola		
Beer		
Wine		
Fruit juice		
Jam		
Nicotine		
Blood		
Grease (oil, butter)	1) Neutral detergent (e.g. washing-up liquid or similar) 2) Commercial degreaser (e.g. Chanteclair or similar) 3) Alkaline Product (e.g. PS87 by Fila, Alkaline Cleaner / Deep Degreaser by Faber or the like)	
Wax		
Hair Dye	Alcohol or organic Solvent (e.g. commercial acetone or similar)	Microfibre cloth or White melamine sponge or Blue Scotch brite (non-scratch sponge)
Glaze		
Paints		
Inks		
Felt-tip pen		
Adhesives		
Pencil marks	1) Rubber	
	2) Acidic Product (e.g. Deterdek Pro by Fila, Tile Cleaner by Faber or the like)	
	3) Powder or cream detergent (e.g. VIM, CIF or similar)	
Limescale deposits	1) Limescale Remover (e.g. Viakal or similar) 2) Acidic Product (e.g. Deterdek Pro by Fila, Tile Cleaner by Faber or the like)	Microfibre cloth or White melamine sponge or Blue Scotch brite (non-scratch sponge)
Sucker marks	Alkaline Product (e.g. PS87 by Fila, Alkaline Cleaner by Faber or the like)	
Rust	Anti-rust Product (e.g. No Rust or Fila PHZero by Fila or the like)	
Metallic marks	1) Acidic Product (e.g. Deterdek Pro or PHZero by Fila, Tile Cleaner by Faber or the like)	
	2) Powder or cream detergent (e.g. VIM, CIF or similar)	Microfibre cloth
Post Installation Cleaning	Post installation cleaning is always under the responsibility of the installer. Should residue still remain on the surface, before proceeding as instructed: contact the installer and ask them to call in. If this is not possible, proceed as follows.	
Cement residue	Acidic Product (e.g. Deterdek Pro or PHZero by Fila, Cement Remover or Grout Cleaner by Faber or the like)	White melamine sponge or Blue Scotch brite (non-scratch sponge)
Grease residue		
Silicone-based installation residue	Professional Products (e.g. Zero Sil by Fila or the like)	Blue Scotch brite (non-scratch sponge)
Epoxy-based installation residue	Professional Products (e.g. CR10 by Fila, Alkaline Cleaner by Faber or the like)	